

From: "James Woodburn" <jameswoodburn@talk21.com>  
To: <richard.bateman@cambridgeshire.gov.uk>  
Sent: 29 April 2005 16:51  
Subject: Park and Ride Customer Survey

I am sending this response on behalf of Cambridge Cycling Campaign. My comments are focussed specifically on Babraham Park and Ride Site but no doubt are relevant for the other sites as well.

We have three comments to make:

1. We are very concerned indeed that your survey is so biased towards the needs of bus passengers. Neither park and cycle nor park and walk are mentioned at all. The word "cycle" does not appear once on your three-page questionnaire. We think that this is a serious weakness and a surprising one given the scale of park and cycle usage. We call on you to ensure that this never happens again and that in all future surveys the needs of those who park and cycle (and park and walk) are treated with respect and given full consideration.

2. The amount of cycle parking provided is now manifestly inadequate. There is provision for 96 cycles in the excellent covered cycle parking building plus provision for another 16 cycles in stands at either end of the main site building. In addition there is provision for 14 cycles on uncovered stands making a total of 126 cycle spaces. We are told that at night these stands are full to overflowing.

More than 25% of people cycle to work in Cambridge and probably at least a comparable proportion of people cycle for shopping, leisure and other purposes. 945 car spaces are provided at Babraham so a reasonable estimate of cycle parking requirements would be 25% of this figure, that is 236 cycle spaces. We ask that the deficiency of some 110 spaces be remedied as soon as possible. In the short term a second high-quality cycle parking building identical to the present one which houses 96 cycles would go a long way towards meeting this requirement.

3. We ask that both on-road and off-road facilities for cyclists between Babraham Park and Ride and the city should be improved. Priority should be given to on-road facilities. There is scope for more on-road cycle lanes and for the widening and resurfacing of the shared-use cycle path along Babraham Road. Cyclists using this path should be given priority on red raised

ramps directly across all side roads and entrances.

Addenbrooke's Hospital and Cambridge Station are among the top cycle destinations in Cambridge. Both are in easy cycle reach of the Babraham site. We call on you to improve park and cycle facilities in the way we describe to encourage park and cycle to these and other Cambridge destinations.

Yours sincerely

James Woodburn  
on behalf of Cambridge Cycling Campaign.